

Technology for Students in Need

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VIRTUALIZATION

January of 2019, we kicked off our Virtual Lab project

Offering some of our most highly used computer lab applications

Anytime and anywhere access from both on and off campus



MARCH 2020 – PANDEMIC BEGINS

Like other residential institutions we had to quickly pivot to remote learning

Sent out communication to all students regarding any technology needs they may have

25 students contacted Library & Information Technology requesting a laptop



I HAVE AN IDEA

Sitting in a meeting discussing the continued evolution of our Virtual Lab environment

Virtual desktops were mentioned and the idea of pairing this with students who needed technology resources flashed into my mind

I spoke to the CIO about this and he asked that I engage with the offices of Dean of Students, Diversity, Equity & Inclusion, and Financial Aid



IDEA TO ACTION

Met with the previously mentioned groups and talked about providing virtual desktops for under represented student groups on campus

All agreed that a pilot program was the logical next step and first year students were our target audience with eligibility being determined by the Dean of Students and Financial Aid



SETTING THINGS UP

Set up virtual environment and each student in the program would have their own personal space

Created forms, so students can quickly and easily apply to the program

Information on the pilot program was included in the First Year newsletter

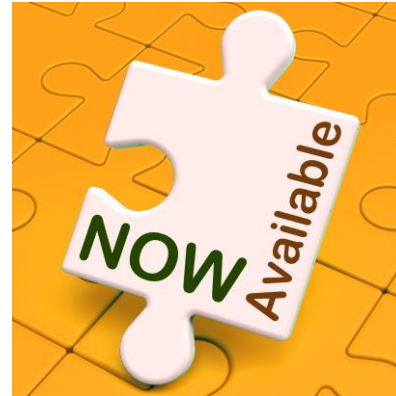


THE PILOT AND WHAT'S NEXT

When finalizing plans for the pilot we decided to add Chromebooks as an additional option that a student could request

The pilot ran the entire academic year

Expanding the program availability to all students starting in the Fall semester



QUESTIONS