PLATTSBURGH

Zoom @ SUNY Plattsburgh

Technology moving our campus ahead!

TJ Myers

Coordinator, Computing Systems and Desktop Support Library and Information Technology Services SUNY Plattsburgh



Zoom – Video Conferencing Suite

- Today I will tell you about exciting new IT technology called Zoom that we deployed due to the COVID-19 outbreak.
- I will also cover why its important to you, basic details of our zoom solution and how it aligns with the campus goals moving forward.



Why should this technology Interest you?



So we have a problem.....

- 12 days to move all instruction online! Wait...what? How?
- Challenges
 - Over 50 percent of spring courses have NO online presence (900 of 1700)
 - Over 50 percent of the remaining are basic hybrid courses
 - Campus has no existing tools in place to provide:
 - Virtual Class instruction
 - Real time Video Conferencing, Lecture Capture
 - What equipment will instructors need?

So 12 DAYS....



Prepared to Teach Online?

- Are you an instructor with NO online presence?
- Are you nervous or unsure how your going to complete course delivery the Spring semester?

If yes? Then lets get Zooming.....!!!!!









What is Zoom?





Ease to use -Video conference system

Live F2F video meetings
Screen sharing
Chat
Session Recording and transcription
Moodle Integration
And more....

How is Zoom going to help you?

See all your students
Share your screen
Use the whiteboard
Record your lectures

Could this be your Class?







We have Zoom Ready for your to use...

Purchased, customized and integrated in less than 6 days We offered F2F & online training days 7-12.

- easy to use
- secure
 - Use your normal Campus credentials with DUO authentication
- cost effective
 - Only 130 licenses serve the entire campus
- integrated into our existing Moodle LMS
 - Create a Zoom virtual class meeting in seconds



Its also....

- Customized for our campus!
 - We made a "magic" script to make faculty/staff licensed users "using just in time logic" (30 minutes before they need to host)
 - Copy recordings to instructors Google drive "Zoom Recordings" folder when completed.
 - Prebuild Moodle courses and added Zoom activity easy one click meeting setup.



Who's using it and how do I access it?

EVERYONE –nearly the ENTIRE College community will interact with this tool.

Get started today...

- Head to Moodle, click on the zoom video and schedule your first virtual meeting
 - Or Login to our Zoom interface https://Plattsburgh.zoom.us
- Need training? https://www.plattsburgh.edu/academics/resources/technology/csds/helpdesk/zoom.html



Zoom use goes beyond Teaching...

LITS has helped offices use zoom for:

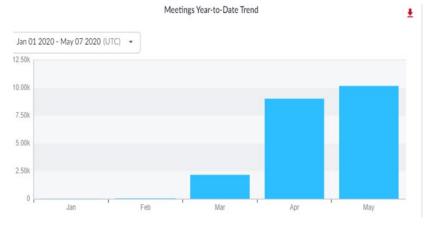
- All Campus Business Meetings
 - Campus Searches, Sports awards banquets
- Telehealth
- Live streaming events
- Virtual Events
 - Open House, Tutoring, Advisement and Office Hours
 - Campus Town Halls, Coffee Hours, Zoom "Happy Hour"

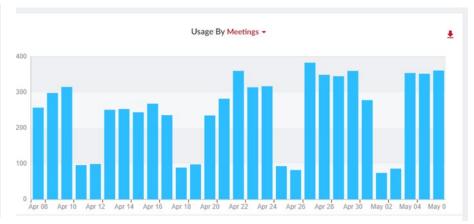


After 7 weeks of use...

Over 10,000 Meetings

300 meetings per day







Next Steps with Zoom?

- Move Campus to Enterprise Zoom License May 2020
- Move remaining summer programs & events to Zoom
 - These include Orientation/Upward Bound/EOP In process
- Research Zoom phone use at Main Service desks
- Develop Zoom Rooms / Buildings for Webinars
- Plan for complete zoom integration in all courses for Fall 2020



Conclusion

COVID-19 put many of our campus goals & values in peril

Our custom implementation of Zoom Video Conferencing by all accounts "saved our campus" and allowed us to finish out the remaining 8 weeks of the spring semester and position us well for Summer/Fall 2020.

Zoom has accomplished the goal of providing a virtual classroom experience that resembles normal F2F instruction— Realizing that it will never really be the same.



Questions?

Zoom is technology that can help with "Reimagine Education" outlined by the Governor

Let's Keep Zooming!!!!!!!!!

Reimagine Education

- How can we use technology to provide more opportunities to students no matter where they are?
- How can we provide shared education among schools and colleges using technology?
- How can technology reduce educational inequality, including English as a new language students?
- How can we use technology to meet educational needs of students with disabilities?
- How can we provide educators more tools to use technology?
- How can technology break down barriers to K-12 and colleges and universities to provide greater access to high quality education no matter where the student lives?
- Given ongoing socially distancing rules, how can we deploy classroom technology, like immersive cloud virtual classroom learning, to recreate larger class or lecture hall environments in different locations?

STAY HOME. STOP THE SPREAD. SAVE LIVES.

Taken from Governor Cuomo's May 5th press conference.